

Gerard O'Sullivan is the Director of Consumer Affairs at the Connecticut Insurance Department. The division receives and reviews complaints from residents of Connecticut concerning their insurance problems, including claims disputes, and serves as a mediator in such disputes in order to assist the commissioner in determining whether statutory requirements and contractual obligations within the commissioner's jurisdiction have been fulfilled.

Gerard heads up the Department's Speakers Bureau speaking to groups throughout the state educating them on insurance and explaining consumer assistance and protection offered by the Department. Gerard also serves as subject matter expert on the Consumer Experience and Outreach subcommittee of the Connecticut Health Insurance Exchange.

Prior to taking this position with the Insurance Department he held several positions in the insurance industry including claims management, sales management and compliance. Gerard graduated from Quinnipiac University and received a Masters of Business Administration degree from Rensselaer Polytechnic Institute.